

October 29, 1998

Got a call from Dave Ward claiming City sewer backed up around his house on ~~Set.~~ <sup>Aug</sup> 24 and 25. Went out there, was some odor in his sump pit outside and his pit in the Southeast corner of his basement by the bar. He claimed that when the catch basin out front flooded sewage backed up into his outside sump pit. He has a one and one-half inch (1½") sump discharge line stuck into a four inch (4") ADS tile exiting his pit. The sewage came in around the unsealed connection. We discovered that there was raw sewage in the catch basin on 10-29-98. After investigating, we discovered that there were four (4) houses east of his (Wards) that had their sewer outlets tied into the storm line out front. After vacuuming out his outside pit with the vacor truck (Ed McKinney) we immediately went out and purchased five (5) gallons of fifteen percent (15%) chlorine bleach and dumped it into his outside pit (after removing his pump) then we dumped approximately four hundred (400) gallons of water in the pit. The chlorinated water then flowed around his footer tile and into the stone backfill. We left this set overnight. In the morning, approximately 9:00 a.m., we went out and purchased fifteen (15) gallons of fifteen percent (15%) chlorine bleach and used one (1) - one (1) gallon we had on hand. We dumped the additional bleach down his outside pit and added approximately six hundred (600) gallons of water. We left the solution set until 11:30 a.m. then pumped down all of his sump pits. At this point I could smell very strong chlorine in the basement and in all the sump pits. At this point I have spent six (6) hours on this issue. Wards stayed at the Holiday Inn Express Friday and Saturday nights. I made arrangements with Service Master to look at their home and make accommodations. We will meet on Monday p.m.

November 2, 1998

Talked with Richard McCann of Service Master today at Dave Ward's residence. He did not detect sewer gas smell in the house. He said he could however, disinfect furniture, floors, walls in the house. I told him to schedule ASAP. Mr. Ward is having his ducting cleaned first, before Service Master cleans and disinfects.